

# GENERAL PRICE LIST

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## First Memorial Funeral Services

1211 Sutherland Ave  
Kelowna, British Columbia V1Y5Y2 | 250-762-2299  
www.firstmemorialfuneralkelowna.com | Managing Director: Terance Wilfred  
Coderre, Licensee-in-Charge

*Every Detail Remembered™* | **Dignity®**  
MEMORIAL

*Dignity Memorial® professionals honour every life with passion,  
expertise and attention to detail that is second to none. And we stand  
behind that promise with a 100% Service Guarantee.*

These prices are effective as of January 22, 2026.  
A Division of Service Corporation International (Canada) ULC.

# GENERAL PRICE LIST

These prices are effective as of January 22, 2026.

Applicable taxes are additional.

The services explained below are those we can provide to the families that we serve. You may choose only those items you desire. There are many factors in determining a fair charge for services. The following components are taken into consideration but not limited to, when fees are established: Facilities, Staff, Equipment, Automobiles, Utilities, and Insurance, Taxes, Office Supplies, Licensing Fees, Building and Property Maintenance.

The following three sections explain the component parts of the Service Offerings.

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## PROFESSIONAL STAFF & SERVICES

### Coordinating activities, rites, ceremonies

Professional consultation with licensed personnel, including, but not limited to, expert advice on options to meet your needs. Coordination of all activities, rites and ceremonies, before, during and after they have been provided, including services and supplies provided by us, as well as those provided by third-party suppliers, such as flowers and death notices. Personnel are available 24 hours a day, 365 days a year to respond to the initial call.

Professional Services Fees for Full Service	\$3,019
Supervision of Disinterment	\$2,495
Professional Services Fees for Memorial Service	\$2,148
Professional Services Fees for Graveside Service	\$1,985
Professional Services Fees for Gathering Celebrations	\$1,750
Professional Services Fees for Urn Committal	\$1,090
Basic Professional Service Fee when Forwarding Remains	\$900
Basic Professional Service Fees when Receiving Remains	\$900
Basic Service Fees for No Service Option	\$605
<b>Registration and Documentation</b>	<b>\$235</b>

Completion and filing of all documents necessary to carry out the services and supplies requested, including, but not limited to, death registration, burial or cremation permit, coroner's certificate and documentation necessary to ship the body out of the country. A death certificate issued by the BC Vital Statistics Agency is available at our location.

### Embalming of Remains \$695

This fee is in addition to basic preparation. Embalming is the process of replacing blood and bodily fluids with chemical preservatives. It is a process of sanitation, restoration and temporary preservation. Autopsy embalming and restorative practices are included in this fee. Embalming is not legally required, but may be recommended to preserve the body between the time of death and the visitation or disposition of the deceased. Our professional funeral directors will make a recommendation based on the condition of the body and expected service needs.

**Other Care and Preparation**

Requires facilities for preparation/embalming/shelter. These services are performed to provide a dignified and respectful preparation for handling the deceased prior to the identification and transfer to the final disposition. These services would be performed in most situations following a death. They would include but not be limited to when there is a request for dressing the deceased, communicable illness may be involved, trauma or an autopsy has occurred, or removal of pacemaker or radioactive implant before cremation is required. There is no charge for the removal of pacemakers and radioactive implants.

Other Care and Preparation	\$245
Sheltering of remains	\$230

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**FACILITIES AND SUPERVISION**

<b>Use of Facilities for Embalming and Preparation</b>	\$230
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Facilities used to prepare, embalm and shelter the body.

<b>Supervision of Graveside Service</b>	\$210
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Our services include accompaniment of remains to cemetery, supervision of graveside service and staff to assist with the service.

<b>Facilities for Memorial Service</b>	\$695
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Requires staff services for memorial service and designated facilities used for the memorial service.

<b>Simple Gathering</b>	\$395
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An intimate gathering of ten to twelve family and friends to celebrate a life.

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**TRANSPORTATION**

Transfer of remains from place of death to funeral home (within a 50 kilometre radius. Additional distance will be charged at \$2.00 per kilometre.)	\$425
Funeral vehicle (e.g. Hearse) (within a 50 kilometre radius. Additional distance will be charged at \$2.00 per kilometre.)	\$375
Lead vehicle (within a 50 kilometre radius. Additional distance will be charged at \$2.00 per kilometre.)	\$240
Service vehicle (within a 50 kilometre radius. Additional distance will be charged at \$2.00 per kilometre.)	\$150

## SERVICE OFFERINGS

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### FULL SERVICE

Professional Services Fees for Full Service	\$3,019
Registration and Documentation	\$235
Embalming	\$695
Other Care and Preparation	\$245
Sheltering of remains	\$230
Transfer of remains from place of death to funeral home (within a 50 kilometre radius. Additional distance will be charged at \$2.00 per kilometre.)	\$425
Funeral vehicle (e.g. Hearse) (within a 50 kilometre radius. Additional distance will be charged at \$2.00 per kilometre.)	\$375
Estate Fraud Protection	\$135
Larger flexible space in our location for service or gathering	\$395
TOTAL	\$5,754

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### SERVICE OF REMEMBRANCE

Professional Services Fees for Memorial Service	\$2,148
Registration and Documentation	\$235
Other Care and Preparation	\$245
Sheltering of remains	\$230
Transfer of remains from place of death to funeral home (within a 50 kilometre radius. Additional distance will be charged at \$2.00 per kilometre.)	\$425
Estate Fraud Protection	\$135
Crematory Fee	\$1,095
Larger flexible space in our location for service or gathering	\$395
TOTAL	\$4,908

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### GRAVESIDE SERVICE

Professional Services Fees for Graveside Service	\$1,985
Registration and Documentation	\$235
Embalming	\$695
Other Care and Preparation	\$245
Supervision of Graveside Service	\$210
Sheltering of remains	\$230
Transfer of remains from place of death to funeral home (within a 50 kilometre radius. Additional distance will be charged at \$2.00 per kilometre.)	\$425
Funeral vehicle (e.g. Hearse) (within a 50 kilometre radius. Additional distance will be charged at \$2.00 per kilometre.)	\$375
Estate Fraud Protection	\$135
TOTAL	\$4,535

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**URN COMMITTAL OPTION**

Professional Services Fees for Urn Committal	\$1,090
Registration and Documentation	\$235
Other Care and Preparation	\$245
Sheltering of remains	\$230
Staff Services for Urn Committal	\$210
(Our services include accompaniment of remains to cemetery, supervision of service, and staff to assist with the service.)	
Transfer of remains from place of death to funeral home	\$425
(within a 50 kilometre radius. Additional distance will be charged at \$2.00 per kilometre.)	
Estate Fraud Protection	\$135
Crematory Fee	\$1,095
TOTAL	\$3,665

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**NO SERVICE OPTION**

Basic Service Fees for No Service Option	\$605
Registration and Documentation	\$235
Other Care and Preparation	\$245
Sheltering of remains	\$230
Transfer of remains from place of death to funeral home	\$425
(within a 50 kilometre radius. Additional distance will be charged at \$2.00 per kilometre.)	
Estate Fraud Protection	\$135
Crematory Fee	\$1,095
TOTAL	\$2,970

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**CATERING**

A wide variety of catering menus are available to choose from.

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**FLORAL TRIBUTE**

A wide variety of floral arrangements are available to select from.

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**FAMILY SUPPORT OPTIONS**

Legal Service Plan	\$295
Funeral Webcasting	\$295
Retractable Table Banner	\$295
Timeless Touch Fingerprint	\$295
Medallion Bundle	\$295
Memory Portrait - 10x15 Framed Canvas Portrait	\$295
Family Estate Manager	\$295

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## MISCELLANEOUS SERVICES AND MERCHANDISE

Product Name	Item Code	Retail Price
<b>1. A Life Remembered Book</b> A Life Remembered Book	<b>MEMMALRB</b>	\$95
<b>2. Additional Charge - Saturday Service</b> Additional charge for Use of Facilities and Staff – Saturday	<b>SRVAUFSS</b>	\$795
<b>3. Supervision of Evening Service</b> Additional Charge for Use of Facilities and Staff for Evening Service	<b>SRVEVCHG</b>	\$595
<b>4. Additional charge - Use of Facilities for Evening</b> Additional charge for Use of Facilities for Evening Service	<b>FACEVCHG</b>	\$595
<b>5. Funeral Webcasting</b> Allow those who cannot attend in person to watch the memorial service online. The service will be broadcast live on the web, and a video recording will remain accessible to friends and family for 90 days following the service.	<b>DGSWEBCS</b>	\$295
<b>6. Audio Visual Equipment Rental</b> AV Equipment Rental	<b>XSRAVERT</b>	\$295
<b>7. Cemetery Equipment Rental Fee</b> Cemetery Equipment Rental Fee	<b>XSREQPRT</b>	\$575
<b>8. Dignity® Celebrant</b> Certified officiant for the service.	<b>DGSDIGCT</b>	\$395
<b>9. Our Collection Folders or Prayer Cards (Per 100)</b> Choose from a selection of themes available on site.	<b>XSMOT1S44</b>	\$195
<b>10. Memory Portrait</b> Create a lasting tribute to your loved one with a favourite photograph reproduced on canvas in the style of an oil painting. The Memory Portrait includes three frame selection choices - Elegance, Contemporary or Classic.	<b>XPRPPFN</b>	\$295
<b>11. Cremation Expediting Fee</b> Cremation Expediting Fee	<b>CRMEXPFE</b>	\$325
<b>12. Cremation Witnessing Fee</b> Cremation Witnessing Fee	<b>CRMWTNFE</b>	\$395
<b>13. Crematory Fee</b> Crematory Fee	<b>CRM03PTY</b>	\$1,095
<b>14. Death Certificate at \$27 Each</b> Death Certificate at \$27 Each	<b>ADVODCAE</b>	\$27
<b>15. Embalming</b> Embalming	<b>PRPEMBMG</b>	\$695
<b>16. Equipment and Staff Services at Other Facility</b> Equipment and Staff Services at Other Facility	<b>SRVSETOS</b>	\$400
<b>17. Staff Services for Urn Committal</b>	<b>SRVURNCM</b>	\$210

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**MISCELLANEOUS SERVICES AND MERCHANDISE(continued...)**

Product Name	Item Code	Retail Price
Equipment and Staff Services for Urn Committal (Our services include accompaniment of remains to cemetery, supervision of service, and staff to assist with the service.)		
<b>18. Exclusive Venue</b>	<b>FACFSEVC</b>	\$3,550
Exclusive use of all ceremony and visitation venues in the location for the duration of the visitation and ceremony		
<b>19. Sheltering of remains</b>	<b>FACSHLTR</b>	\$230
Facility for holding deceased until disposition.		
<b>20. Family Estate Manager</b>	<b>XOTXMBK</b>	\$295
Family Estate Manager is a comprehensive, step-by-step tool that simplifies the decisions you'll make as you settle your loved one's estate. This tool provides immediate access to legal professionals that will save you time, notify interested parties, and maximize the value of your estate.		
<b>21. Standard Venue</b>	<b>FACFSVFS</b>	\$95
Flexible space in our location for service or gathering.		
<b>22. Hostess for Reception</b>	<b>XSRHOSRC</b>	\$125
Hostess fee for receptions or gatherings		
<b>23. Large Memory Booklets or Memory Cards (Per 100)</b>	<b>XSMLG1S3L</b>	\$620
Large Memory Booklets feature 8 pages to represent a life well lived or include up to 15 photos, name, dates, service details, obituary and choice of poem or verse or Large Memory Cards feature a soft-touch finish you can feel, rounded corners and are personalized with up to 5 photos, name, dates and choice of poem or verse.		
<b>24. Premium Venue</b>	<b>FACFPVFS</b>	\$395
Larger flexible space in our location for service or gathering		
<b>25. Mailing of Death Certificates</b>	<b>SRVMODCT</b>	\$50
Mailing of Death Certificates		
<b>26. Medium Memory Cards or Memory Folders (Per 100)</b>	<b>XSMMD1S3L</b>	\$320
Medium memory folders or memory cards include up to 4 photos, name, dates, service details, obituary, and choice of poem or verse.		
<b>27. Casket Medallions</b>	<b>XAIMNAI</b>	\$50 to \$295
Memorial Keepsake that reflects the life of the individual and is displayed in specific caskets.		
<b>28. Cremation Jewellery Bundle</b>	<b>UCBSWSF8DR</b>	\$295
Modern and contemporary designs inspired by stylish jewellery and fashion. This cremation jewellery bundle includes a matching pendant and chain, charm and earrings. All jewellery items provide a tangible keepsake that is reflective of your loved one		
<b>29. Off-Site Venue &amp; Staff Services</b>	<b>SRVFOSVSS</b>	\$195
Off-Site Venue & Staff Services for Location of Celebration		
<b>30. Other Care and Preparation</b>	<b>PRPOTHER</b>	\$245
Other Care and Preparation		
<b>31. Our Collection Thank You Cards (Per 50)</b>	<b>XSMAX1S5L</b>	\$100

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**MISCELLANEOUS SERVICES AND MERCHANDISE(continued...)**

Product Name	Item Code	Retail Price
Our Collection Thank You Cards (Per 50)		
<b>32. Personalized Thank You Cards (Per 25)</b>	<b>XSMEG993L</b>	\$75
Personalized Thank You Cards (Per 25)		
<b>33. Private Family Moment at our Facility</b>	<b>SRVPRIVC</b>	\$295
Private Family Moment allows for a private quiet time with the deceased for up to one hour with up to ten family members.		
<b>34. Professional Pallbearer</b>	<b>SRVPLLBR</b>	\$50
Professional Pallbearer (per person)		
<b>35. Reception Room</b>	<b>FACRECP</b>	\$395
Reception Room		
<b>36. Retractable Floor Banner</b>	<b>XSMCCZ09Z</b>	\$395
Retractable Floor Banner		
<b>37. Shipping of Ashes Domestic</b>	<b>CRMPSCRD</b>	\$100
Shipping of ashes Domestic		
<b>38. Single Small Medallion Case/240489</b>	<b>XFDDCBBR</b>	\$65
Single Small Medallion Case		
<b>39. Small Memory Folders or Memory Cards (Per 100)</b>	<b>XSMDF1S3L</b>	\$220
Small memory folders or small memory cards include 1 photo, name, dates, service details, obituary, and choice of poem or verse.		
<b>40. Special Care for Autopsied Cases</b>	<b>PRPSPAUT</b>	As Selected
Special Care for Autopsied Cases		
<b>41. Dignity Stationery Packages</b>	<b>PKG DGNTY</b>	\$395 to \$795
Stationery including register book, service folders, cards.		
<b>42. Supervision of Disinterment</b>	<b>FDFDSNTR</b>	\$2,495
Supervision of Disinterment		
<b>43. Memory Register Book</b>	<b>XSMAI8M8M</b>	\$75
The Ivory Register serves as a classic guest register for families and is printed on site.		
<b>44. Keepsake Box</b>	<b>XSMKB1S3L</b>	\$25
The modern keepsake box features a magnetic closure and is a useful way to preserve precious memories and keepsakes. (11.5" x 10" x 3.75")		
<b>45. Medium Memory Book</b>	<b>XSMMB1S3L</b>	\$75
This elegant ivory or charcoal keepsake book, adorned with a tone-on-tone pattern, documents guest lists and details of each guest's life. This personalized book is created from the template chosen from the stationery selection book.		
<b>46. Retractable Table Banner</b>	<b>XPARNRY1</b>	\$295
This Table Banner brings a beautiful touch to services by showcasing up to 4 pictures of your loved one with a personalized design from the selection album and has the option of generating a QR code leading to the online version of the memory cards or folders that is selected. (QR code available day of first funeral event plus three weeks. Online program is viewable but cannot be forwarded, transferred or printed. 11.75" x 17")		

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**MISCELLANEOUS SERVICES AND MERCHANDISE(continued...)**

Product Name	Item Code	Retail Price
<b>47. Legal Service Plan</b> To help in the process of settling someone's estate, we offer unlimited 24/7 telephone consultations with our team of experienced estate lawyers. Benefits include a 12-month membership following the death, as well as legal support for other areas of practice including family, employment and residential real estate.	<b>XSRDMLSP</b>	\$295
<b>48. Triple Small Medallion Case/240490</b> Triple Small Medallion Case	<b>XFDDCBT</b>	\$95
<b>49. Use of Facilities - Services for Visitation (Per hour)</b> Use of Facilities and Staff Services for Visitation (Per hour)  (Our services include set-up of visitation area, placement of encased remains, display of floral arrangements, supervision of and attendance during the visitation.)	<b>VSTHRLYR</b>	\$150
<b>50. Everlasting Memorial®</b> We turn your family's memories into thoughtful keepsakes. Simply choose a theme, share your photos and videos, and our team will create polished, professional mementos to cherish forever.	<b>MEMMCAEM</b>	\$490
<b>51. Estate Fraud Protection</b> With Estate Fraud Protection, fraud specialists will notify the credit reporting agencies to help protect your loved one's estate from security breaches.	<b>DOCESFRP</b>	\$135

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**STATIONERY**

Product Name	Item Code	Retail Price
<b>1. Esteemed Collection</b> This Collection includes 1 Medium Memory Book, choice of 100 Large Memory Booklets or Memory Cards, choice of 25 Medium Tribute Thank You Cards or Signature Thank You Cards and 1 Keepsake Box.	<b>XDPAIEC</b>	\$795
<b>2. Commemorative Collection</b> This Collection includes 1 Medium Memory Book, choice of 100 Medium Memory Folders or Memory Cards, choice of 25 Medium Tribute Thank You Cards or Signature Thank You Cards and 1 Keepsake Box.	<b>XDPAICV</b>	\$495
<b>3. Our Collection</b> The Collection includes 1 Memory Register Book, choice of 100 Our Collection Folders or Prayer Cards, choice of 50 Our Collection Thank You Cards and 1 Keepsake Box.	<b>XDPAIOC</b>	\$395
<b>4. Remembrance Collection</b> This Collection includes 1 Medium Memory Book, choice of 100 Small Memory Folders or Memory Cards, choice of 25 Small Tribute Thank You Cards and 1 Keepsake Box.	<b>XDPAIRC</b>	\$395

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**CASH ADVANCES**

Consumer Protection BC Fee	\$48
Celebrant- Officiant for Service	As Selected
Clergy Honorarium	As Selected
Newspaper Notice	As Selected
Organist	As Selected
Public Transportation	As Selected
Soloist	As Selected
Hostess Fee	\$125
Death Certificate	As Selected

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**FORWARDING OF REMAINS TO ANOTHER FUNERAL HOME**

Basic Professional Service Fee when Forwarding Remains	\$900
Registration and Documentation	\$235
Embalming	\$695
Use of Facilities for Embalming and Preparation	\$230
Transfer to or from airport (within a 50 kilometre radius. Additional distance will be charged at \$2.00 per kilometre.)	\$295
Transfer of remains from place of death to funeral home (within a 50 kilometre radius. Additional distance will be charged at \$2.00 per kilometre.)	\$425
Funeral vehicle (e.g. Hearse) (within a 50 kilometre radius. Additional distance will be charged at \$2.00 per kilometre.)	\$375
Death Certificate	As Selected
Newspaper Notice	As Selected
Public Transportation	As Selected
TOTAL	\$3,155

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**RECEIVING OF REMAINS FROM ANOTHER FUNERAL HOME**

Basic Professional Service Fees when Receiving Remains	\$900
Other Care and Preparation	\$245
Funeral vehicle (e.g. Hearse) (within a 50 kilometre radius. Additional distance will be charged at \$2.00 per kilometre.)	\$375
Lead vehicle (within a 50 kilometre radius. Additional distance will be charged at \$2.00 per kilometre.)	\$240
Cemetery Fees	As Selected
Newspaper Notice	As Selected
Public Transportation	As Selected
TOTAL	\$1,760

Additional information is available on request.

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*Dignity Memorial® is a symbol of trust and a mark of excellence.*