GENERAL PRICE LIST

Dignity Memorial® professionals honor every life with passion, expertise and attention to detail that is second to none. And we stand behind that promise with a 100% Service Guarantee.

Hoy Funeral Home
3855 Seneca Street
West Seneca, NY 14224
716-674-3636 | www.hoyfuneralhome.com

The Federal Trade Commission (FTC) and the New York State Department of Health require funeral providers to make certain disclosures on the General Price List. These disclosures are similar, but are not exactly the same.

Federal Trade Commission (FTC) Disclosure:
The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

New York State Disclosures:
The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our services. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral services and merchandise you selected.
This list may not include prices for certain items you select, such as cemetery charges or crematory services, flowers, and newspaper notices. The estimated or final prices for those items will be shown on the itemized statement describing the funeral services and merchandise you selected. We charge you for our services in buying certain items.

Every Detail Remembered™ | Dignity® MEMORIAL

ALTERNATIVE SERVICES

The following charges for direct burial and direct cremation do not include additional items of service, merchandise, facility use and livery that the customer may wish to select.

DIRECT CREMATION	Price Range From	$1,995
	To	$2,190

Federal Trade Commission (FTC) Disclosure:
Our charge for a direct cremation (without ceremony) includes: basic services of Funeral Director and staff; a proportionate share of overhead costs; removal of remains; transportation to crematory, necessary authorizations; and cremation if relevant

If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering), The containers we provide are a fiberboard container or an unfinished wood box.

New York State Disclosure:
If you want to arrange a direct cremation, you may use an unfinished wooden box or an alternative container. Alternative containers can be made of heavy cardboard, pressed wood or composition materials (with or without an outside covering), or may be pouches of canvas or other materials

Direct cremation includes the Basic Services of the Funeral Director and Staff for Direct Cremation, Refrigeration, Transfer to or from crematory, Transfer of remains from place of death to funeral home and securing of necessary authorizations.

In all, we offer the following basic package service(s) for direct cremations:

1.	Direct cremation with a cremation container supplied by the purchaser. (All such containers must meet any applicable state or crematory requirements).	$1,995
2.	Direct Cremation with Safeway Cremation Container - Corrugated fiberboard construction with plywood reinforced sides, No Interior.	$2,190
3.	Direct cremation with a casket or alternative container selected from our facility. (Cost does not include retail price of casket or alternative container selected. See casket or alternative container price list for available selections and prices.)	$1,995

The direct cremation price does not include the crematory charge.

DIRECT BURIAL / IMMEDIATE BURIAL

Federal Trade Commission (FTC) Disclosure:
Our charge for an immediate burial (without ceremony) includes: basic services of Funeral Director and staff; A proportionate share of overhead costs; removal of remains; and local transportation to cemetery.

DIRECT BURIALS		
	Price Range From	$4,245
	To	$6,240
1. The first package includes the direct burial services as described above but with the burial container supplied by the purchaser. (All such containers must meet any state or cemetery requirements.)		$4,245
2. The second package includes the direct burial services as described above ,and a/an Graytone - 20-gauge steel casket with a dark gray painted exterior and silver crepe interior.		$6,240
3. The third package includes the services as described above but the casket or burial container cost depends on purchaser's selection from our facility. (Cost does not include retail price of casket or burial container selected. See casket or alternative container price list for available selections and prices.)		$4,245

The direct burial prices do not include the cemetery charge.

TRANSFER OF REMAINS TO THE FUNERAL HOME INCLUDING: PERSONNEL, EQUIPMENT AND VEHICLES

Transfer of remains from place of death to funeral home $745

(within a 25 mile radius. Additional distance will be charged at $4.00 per mile.)

PREPARATION OF REMAINS

Embalming $1,095

(including use of Preparation Room)

Federal Trade Commission (FTC) Disclosure:
Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial.

New York State Disclosure:
In New York State, embalming is not required by law. If you do not want embalming, you have the right to choose an arrangement which does not require you to pay for embalming such as direct cremation or direct burial. If you select certain funeral arrangements such as viewing or an open casket funeral, embalming may be required by the funeral firm.

OTHER PREPARATION (EXCLUDING EMBALMING)

Preparation of the remains, unless selected, is not required for direct cremation or for direct burial.

a.	Private family moment at our facility including minimal preparation.	$295
b.	Topical Disinfection	$295
c.	Dressing and casketing of deceased	$325
d.	Cosmetology	$170
e.	Refrigeration	$495
	(It is the policy of our firm to require refrigeration of unembalmed remains after 24 hours.)	
f.	Hairdresser	As Selected

ARRANGEMENTS/BASIC SERVICES OF FUNERAL DIRECTOR AND STAFF

Federal Trade Commission (FTC) Disclosure:
This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. (This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving remains.)

New York State Disclosure:
The charge for our services will be added to the total cost of the funeral arrangements you select. However, this charge will not be added to the cost for direct cremation, direct burial, forwarding of remains or receiving of remains because the prices for those services include this charge.

Basic arrangements: including funeral director, other staff, equipment, and facilities to respond to initial request for service, the arrangement conference, securing of necessary authorization and coordination of service plans with parties involved in the final disposition of the deceased.	$2,495

SUPERVISION (FUNERAL DIRECTOR AND STAFF)

Supervision of Funeral Service	$595
Supervision of Off-Site Venue	$495
Supervision of Visitation	$495

OTHER SUPERVISION / USE OF EQUIPMENT AND STAFF

Supervision - Saturday/ Sunday Charge	$495
Supervision of Interment of ashes	$495
Supervision of Disinterment	$795
Supervision of Memorial Service	$495
Supervision of Graveside Service	$495

USE OF FACILITIES

Use of Facilities Exclusive Use of Venue Service	$3,495
Use of Facilities Exclusive Use Venue Visitation	$3,495
Use of Facilities for Standard Venue Service	$295
Use of Facilities for Premium Venue Service	$595
Use of Facilities of Premium Venue Visitation	$595
Use of Facilities for Standard Venue Visitation	$295

OTHER USE OF FACILITIES

Reception Room	$395
Chapel Rental	$1,295
Use of Facilities and Staff Services for Memorial Service (without remains present) in Our Venue when funeral home has no involvement with care and disposition of remains. (Our services include coordinating the memorial service arrangements, supervision of the memorial service, display of floral arrangements and staff to assist with the service.)	$1,800

GENERAL PRICE LIST ADDENDUM

Use of Facilities for Standard Venue Service / Supervision of Funeral Service	$890
Use of Facilities for Premium Venue Service / Supervision of Funeral Service	$1,190
Use of Facilities for Standard Venue Visitation / Supervision of Visitation	$790
Use of Facilities for Premium Venue Visitation / Supervision of Visitation	$1,090
Use of Facilities for Standard Venue Service /Supervision of Memorial Service	$790
Use of Facilities for Premium Venue Service / Supervision of Memorial Service	$1,090

LIVERY

Alternative Vehicle	$395
(within a 25 mile radius. Additional distance will be charged at $4.00 per mile.)	
Flower Vehicle	$195
(within a 25 mile radius. Additional distance will be charged at $4.00 per mile.)	
Hearse	$695
(within a 25 mile radius. Additional distance will be charged at $4.00 per mile.)	
Limousine	$595
(within a 25 mile radius. Additional distance will be charged at $4.00 per mile.)	
Service vehicle	$195
(within a 25 mile radius. Additional distance will be charged at $4.00 per mile.)	

OTHER LIVERY SERVICE

Transfer to or from airport	$595
(within a 25 mile radius. Additional distance will be charged at $4.00 per mile.)	
Transfer to or from crematory	$425

MERCHANDISE

	Price Range From	To
Casket and alternative containers: (a complete price list will be provided at the funeral home)	$195	$21,395

The Federal Trade Commission prohibits the provider of funeral services from imposing any additional fee or surcharge to consumers who obtain a casket elsewhere

Outer burial containers/outer interment receptacles: (a complete price list will be provided at the funeral home)	$1,595	$5,195
Urns	$65	$1,295

ADDITIONAL SERVICES AND MERCHANDISE

This funeral firm will purchase additional services and merchandise for its customers. The prices in this section include a charge for our services in buying these items.

ADDITIONAL SERVICES AND MERCHANDISE	Price Range From	To
A Life Remembered Book	$95	N/A
Air Tray	$195	N/A
Basic Catering Offering	$245	N/A
Burial Clothing	$125	$200
Casket Corners	$59	N/A
Casket Medallions	$50	$295
Catered Receptions	$395	and up
Celebrate Life Bundle	$295	N/A
Cemetery Equipment Rental Fee	$425	N/A
Cross/Crucifix	$50	N/A
Dignity Stationery Packages	$395	$795
Earth Orbit Spaceflight	$4,995	N/A
Earth Rise Spaceflight	$2,995	N/A
Estate Fraud Protection	$295	N/A
Everlasting Memorial®	$395	N/A
Family Estate Manager	$295	N/A
Flag Case	$295	N/A
Funeral Ark Service	$275	N/A
Funeral Webcasting	$295	N/A
Keepsake Box	$25	N/A
Large Memory Booklets or Memory Cards (Per 100)	$620	N/A
Luna Spaceflight	$12,995	N/A
Medallion Bundle	$295	N/A
Medium Memory Book	$75	N/A
Medium Memory Cards or Memory Folders (Per 100)	$320	N/A
Memento Bracelet	$295	N/A
Memorial Diamond	$3,499	$75,000
Memorial Programs (Per 1)	$1	$2
Memory Blanket	$150	N/A
Memory Glass	$295	N/A
Memory Panel	$295	N/A
Memory Panel	$295	N/A

Memory Portrait	$295	N/A
Memory Register Book	$75	N/A
Monument Inscription	$295	N/A
Ornament Stand	$25	N/A
Our Collection Folders or Prayer Cards (Per 100)	$195	N/A
Our Collection Thank You Cards (Per 50)	$100	N/A
Personalized Glass Ornaments (2)	$35	N/A
Personalized Thank You Cards (Per 25)	$75	N/A
Retractable Floor Banner	$395	N/A
Retractable Table Banner	$295	N/A
Rustic Metal Trio Display	$115	N/A
Scattering at Sea with Cenotaph	$3,495	N/A
Single Small Medallion Case	$65	N/A
Small Memory Folders or Memory Cards (Per 100)	$220	N/A
Soft Touch Bookmarks (50)	$200	N/A
Star Gaze Frames	$295	N/A
Temporary Container	$95	N/A
Timeless Touch Fingerprint	$295	N/A
Triple Small Medallion Case	$95	N/A
Unisex Pendant, White Gold	$765	N/A
Unisex Pendant, Yellow Gold	$765	N/A
Unisex Ring, White Gold	$765	N/A
Unisex Ring, Yellow Gold	$765	N/A
Voyager Spaceflight	$12,995	N/A

STATIONERY

	Product Name	Item Code		
1.	**Commemorative Collection** This Collection includes 1 Medium Memory Book, choice of 100 Medium Memory Folders or Memory Cards, choice of 25 Medium Tribute Thank You Cards or Signature Thank You Cards and 1 Keepsake Box.	**XDPAICV**	$495	N/A
2.	**Esteemed Collection** This Collection includes 1 Medium Memory Book, choice of 100 Large Memory Booklets or Memory Cards, choice of 25 Medium Tribute Thank You Cards or Signature Thank You Cards and 1 Keepsake Box.	**XDPAIEC**	$795	N/A
3.	**Remembrance Collection** This Collection includes 1 Medium Memory Book, choice of 100 Small Memory Folders or Memory Cards, choice of 25 Small Tribute Thank You Cards and 1 Keepsake Box.	**XDPAIRC**	$395	N/A
4.	**Our Collection** The Collection includes 1 Memory Register Book, choice of 100 Our Collection Folders or Prayer Cards, choice of 50 Our Collection Thank You Cards and 1 Keepsake Box.	**XDPAIOC**	$395	N/A

LIMITED SERVICE

FORWARDING REMAINS TO ANOTHER FUNERAL HOME

This charge includes the Basic Professional Service Fee when Forwarding Remains, Embalming, transportation to or from local airport or other place of shipment within a 25 mile radius, Transfer of remains from place of death to funeral home and securing necessary authorizations. The charge does not include shipping charges or additional items of services, merchandise, facility use and livery that the customer may wish to select. $2,945

Transportation beyond local point of shipment will be billed either as livery (and charged in accordance with the livery prices listed above) or common carrier charges (and charged according to the carrier's charges). The customer chooses whether to pay livery or common carrier depending on the destination.

RECEIVING REMAINS FROM ANOTHER FUNERAL HOME

This charge includes the Basic Professional Service Fees when Receiving Remains, transportation to or from local airport or other place of shipment within a 25 mile radius, vehicle to place of local disposition and securing necessary authorizations. The charges do not include additional items of services, merchandise, facility use and livery that the customer may wish to select. $1,895

Transportation beyond local point of shipment will be billed as livery charges

CASH ADVANCES:

New York State Disclosure:
Services and merchandise provided as cash-advance items will be billed at the same amount paid by the funeral firm.

Bridges & Tolls
Cemetery or Crematory Charges
Clergy Honoraria
Consulate Fees
Hairdresser
Electronic Death Certificate
Certified Copies of the Death Certificate
Escorts
Gratuities
Messenger Service
Chevra Kaddisha (Shomer/Tahara)
Shipping & Handling Fees
Transcripts
Pallbearers
Public Transportation
Telephone & Telegraph Charges
Permits